

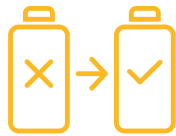
GOLD CARE FOR VERSIV™ AND OTHER TESTERS

Maximize the productivity of your testers and avoid unplanned expenses.

Gold provides coverage above and beyond our new product warranty to ensure you get the most out of your investment.



Accidental damage and repair



Replacement of damaged accessories



Annual tool inspection, calibration, cleaning, and updating



Expedited calibration and repair



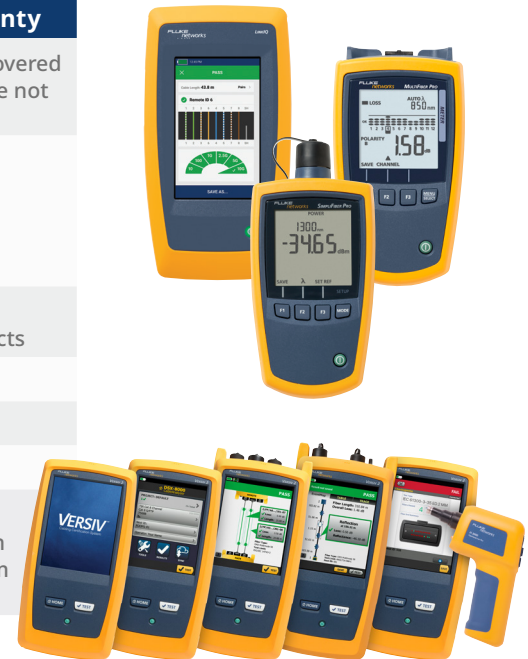
A guaranteed price for the period saves you even more.

Gold Care benefit	Gold Care coverage	New product warranty
No unplanned expenses for damaged equipment	Damage to the tester is covered*	Manufacturing defects covered for the 1st year. Damage not covered.
Reduced operational cost, downtime, and administrative hassle	Annual traceable calibration, software updates, performance check, refurbishment of worn copper ports and scratched fiber ports	Not covered
	Replacement of damaged accessories*	First 90 days for manufacturing defects
	Loaner for repairs	Not covered
	Loaner for scheduled calibration**	Not covered
	Prepaid express freight with labels	Not covered
Technical Support	24x7 with 2 hour max response time, toll free support number with Technical Support Engineers	Business hours with Customer Care Team

* Limitations apply

** Must schedule 6 to 8 weeks in advance. Not supported in all countries.

See Terms and Conditions at FlukeNetworks.com for more details.



Gold offers savings compared to potential costs of individual services

Product Covered	Savings with Gold	Repair or replace module*	Repair Loaner (2 weeks)	Damaged Accessory Replacement*	Annual Calibration, Performance Check and Refurb	Calibration Loaner** (2 weeks)	24/7 Technical Support	Shipping
DSX-5000	\$6,104	\$2,049	\$1,150	\$1,342	\$925	\$1,150	\$500	\$200
DSX-8000	\$7,115	\$2,458	\$1,250	\$1,760	\$1,065	\$1,250	\$500	\$200
CertiFiber™ Pro Q	\$4,473	\$1,073	\$1,450	\$580	\$1,044	\$1,450	\$500	\$200
OptiFiber™ Pro Q	\$5,815	\$3,387	\$1,250	\$500	\$840	\$1,250	\$500	\$200
LinkIQ	\$2,430	\$1,118	\$450	\$57	\$271	\$450	\$200	\$100
FTK 1450	\$2,370	\$517	\$589	\$115	\$520	\$589	\$500	\$200
MFTK-MM850-SM1310	\$4,339	\$3,385	\$750	\$355	\$1,819	\$750	\$500	\$200

Note: Approximate cost as price varies depending on model, accessory, shipping location, etc.

GOLD CARE COVERAGE

Calibration with refurbishment and scheduled loaner units

Don't risk rejection of results by using an out-of-calibration tester. Gold support includes one calibration per year at no charge. If needed, you can schedule a loaner 6-8 weeks in advance (available in most regions).

If damage is found during calibration, Gold Care will make necessary repairs to refurbish the module before calibrating it. Scratched Fiber ports, for example, are repaired before calibration. This proactive benefit helps avoid a repair later.

Your units will be precisely calibrated to factory specifications (traceable calibration certificate provided – calibration data is available at additional charge) using proprietary Fluke Networks test procedures, adjusted/repared as necessary with genuine repair parts, and software/firmware updates applied. Typical turnaround time for a calibration is ten working days.

Repair with loaner units

Unlimited, no-hassle, no-charge repair services including labor, parts and shipping. A loaner unit can be provided during repair to minimize downtime (available in most regions).

Discounts and promotions

Special discounts may be offered to Gold customers on new products, enhancements, online training, and refurbished equipment.

Accessories

Accessories that shipped with your unit and have been qualified as defective by our technical assistance center will be replaced free of charge during the term of your Gold Support agreement.

Product	Covered accessories (limitations apply)
DSX CableAnalyzer™ Series	Batteries, Channel adapters, Universal Permanent Link Adapters (1 set per year), chargers, cables, AxTalk Terminators (1 set per year), carrying case, headsets
OptiFiber™ and CertiFiber™	Interchangeable port adapters, USB interface cable, Launch fibers or TRCs (1 per year), adaptors, batteries, chargers, carrying case
SimpliFiber™, MultiFiber™ Pro, and Link IQ	Cables, adaptors, batteries, chargers, carrying case

24x7 technical support

Your technicians can call us from your job site after hours and on weekends to help them with questions. Gold support plan customers are provided with direct priority phone numbers to our world-class Technical Assistance Centers (TAC).

Easy access to Gold entitlements

Single point of contact with direct phone and email. No extra payment required

To see a list of supported countries and full terms and conditions, go to:

www.flukenetworks.com/gold

Contact your local Fluke Networks representative to obtain a quote for your specific products.