

# WÖHLER

Operating manual  
Service Camera **US**

**Wöhler VIS 200 / 250**  
**Wöhler VIS 300 / 350**



Order no. 23102 2024-08-12

*The measure of technology*

# Contents

<b>1</b>	<b>General Information.....</b>	<b>5</b>
1.1	Information about the operating instructions .	5
1.2	Notes.....	5
1.3	Proper use.....	6
1.4	Scope of supply.....	6
1.5	Transporting.....	7
1.6	Information on disposal.....	7
1.7	Manufacturer's address.....	7
<b>2</b>	<b>Important information .....</b>	<b>8</b>
<b>3</b>	<b>Camera Models .....</b>	<b>11</b>
<b>4</b>	<b>Technical data .....</b>	<b>12</b>
4.1	Monitor .....	12
4.2	Miniature Camera Head (Wöhler VIS 200/250).....	12
4.3	Miniature Camera Head (Wöhler VIS 300/350).....	13
4.4	Push rod.....	14
4.5	Electronic distance counter .....	14
4.6	Memory (Wöhler VIS 250 / 350).....	15
<b>6</b>	<b>Design and function .....</b>	<b>16</b>
6.1	Video inspection system.....	16
6.2	Control panel.....	18
<b>7</b>	<b>Monitor Settings.....</b>	<b>21</b>
7.1	Monitor Menu .....	21
7.2	Submenu " Picture ": setting of the picture parameters in the monitor menu .....	22
7.3	Submenu "Option".....	22
7.4	Submenu "System": Language selection ....	22
7.5	Submenu "Preset".....	22
<b>8</b>	<b>Making settings via the camera menu .. .....</b>	<b>23</b>
8.1	Settings Wöhler VIS 250/350 .....	23
8.1.1	SETUP-Menü .....	24

8.1.2	CALENDAR menu .....	25
8.1.3	INFO menu .....	26
8.2	Making settings: Wöhler VIS 300.....	26
8.3	Selecting the unit: Wöhler VIS 200 .....	27
<b>9</b>	<b>Getting started .....</b>	<b>28</b>
9.1	Rechargeable battery status and recharging	28
9.2	Working position .....	30
<b>10</b>	<b>Working with the camera .....</b>	<b>30</b>
10.1	Switching on the system and monitor .....	30
10.2	Memory (Wöhler VIS 250 / 350) .....	32
10.3	Inspection .....	35
10.4	Information displayed on the monitor.....	35
10.4.1	Displaying the position of the camera head (Wöhler VIS 250/350) .....	35
10.5	Home Function (only Wöhler VIS 350) .....	36
10.6	Video Record (Wöhler VIS 250 / 350).....	37
10.7	Video playback (Wöhler VIS 250 / 350).....	37
<b>11</b>	<b>Images (Wöhler VIS 250 / 350).....</b>	<b>39</b>
<b>12</b>	<b>Delete a Video (Wöhler VIS 250 / 350) ..</b> <b>.....</b>	<b>39</b>
<b>13</b>	<b>Transferring images and videos to a PC (Wöhler VIS 250/350) .....</b>	<b>40</b>
<b>14</b>	<b>Video Playback at PC (Wöhler VIS 250/350).....</b>	<b>41</b>
14.1	Installing the VLC viewer .....	41
14.2	Generating snapshots.....	41
14.3	Output directory for snapshots.....	42
<b>15</b>	<b>Guide accessories .....</b>	<b>43</b>
<b>16</b>	<b>Faults .....</b>	<b>44</b>
<b>17</b>	<b>Maintenance .....</b>	<b>45</b>
17.1	Regular maintenance.....	45
17.2	Changing the dome of the Camera Head Wöhler VIS 300/350.....	45
17.3	Camera head.....	45

17.4	Push rod.....	45
17.5	Monitor .....	45
<b>18</b>	<b>Accessories .....</b>	<b>46</b>
<b>19</b>	<b>Warranty Wohler VIS Service Camera ..</b> <b>.....</b>	<b>47</b>
<b>20</b>	<b>Declaration of conformity .....</b>	<b>50</b>

# 1 General Information

## 1.1 Information about the operating instructions

Read these operating instructions carefully. They will enable you to operate the Wöhler VIS 200/250 and VIS 300/350 safely. Keep this manual for your information

This manual refers to different camera models. Therefore it may include instructions which do not apply to your camera. Those explanations which do not mention one or more camera models explicitly, refer to all four models.

The Wöhler VIS 200/250 and Wöhler VIS 300/350 should be used by trained professionals for its intended use only.

Liability is voided for any damages caused by not following this manual.

## 1.2 Notes



### **WARNING!**

Not following this warning can cause injury or death.



### **ATTENTION!**

Not following this note can cause permanent damage to the camera.



### **NOTE!**

*Useful information*

### 1.3 Proper use

The Camera is designed to visually inspect and document the condition of pipes and shafts, for example in flue gas systems, ventilation systems as well as for inspecting underground pipes etc. The device is designed to be used by trained professionals only.

Any other use is considered improper use.

### 1.4 Scope of supply

Device	Scope of supply
Wöhler VIS 200 / 250 Wöhler VIS 300 / 350	Case
	Push rod
	Monitor
	1 anti-slide-mat
	NiMH battery
	mini USB cable (Wöhler VIS 250 / 350)
Wöhler VIS 200/250/300	1 rechargeable battery 12 V NiMH
Wöhler VIS 350	2 rechargeable batteries 12 V NiMH
Wöhler VIS 200 / 250	Miniature Camera Head Color
Wöhler VIS 300 / 350	Pan & tilt color camera head
	5 replacement plastic domes
Wöhler VIS 250 / 350	SD card 4 GB

**1.5 Transporting**

To avoid damage occurring during transport it is imperative that the instrument is transported in the original case designed for the purpose.

**1.6 Information on disposal**

Do not dispose of electronic equipment in domestic waste. Dispose of electronic equipment in accordance with applicable environmental regulations.

You may hand in any defective batteries taken out of the unit to our company as well as to recycling places of public disposal systems or to selling points of new batteries or storage batteries.

**1.7 Manufacturer's address Wöhler Technik GmbH**

Wöhler-Platz 1  
33181 Bad Wünnenberg  
Tel.: +49 2953 73-100  
Fax: +49 2953 73-96100  
Email: [info@woehler.usa](mailto:info@woehler.usa)

## 2 Important information

### Eye protection



#### **WARNING!**

*Never point a connected camera head at your own or somebody else's eyes when the camera is switched on. The LEDs are extremely bright and can cause eye damage.*



#### **WARNING!**

*Guide the rod with due care and attention. As the rod is made of flexible material, it can make whipping movements if it slips. Protect your eyes in particular.*

### Working environment



#### **WARNING!**

*Only place the camera on firm level ground and ensure a secure position of camera and user, especially when working in high altitude, e.g. when working on the roof.*



#### **WARNING!**

*Make sure that the parts that you are going to inspect are no live parts.*



#### **CAUTION!**

*Protect the camera head against oil and acid. Never use the camera head and rod to push obstructions.*

### Operating temperature



#### **CAUTION!**

*Do not use the camera in temperatures above 40°C. High temperatures can damage the camera.*



**Resistance to water**

**! CAUTION!**

*Only the camera head and the rod are waterproof. Keep the camera system dry and away from water!*

**Resistance to impacts**

**! CAUTION!**

*The camera system is not impact resistant. Do not throw or allow the case to fall!*

**Accessories**

**! CAUTION!**

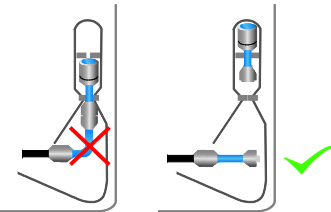
*Use only original Wöhler accessories and spare parts!*

**Bending the Camera Rod**

**! Attention!**

*Wöhler VIS 200 / 250  
When bending the black camera rod, the bending radius must always be 240 mm or more.*

*Wöhler VIS 300 / 350  
When bending the blue camera rod, the bending radius must always be 300 mm or more.*



**! ATTENTION!**

*In case of a detachable camera head separate the camera head before storing it in the case. Do not bend the cable!*

*Plug-in camera heads may only be screwed hand-tight when they are mounted on the camera rod. Never use tools for screwing. A small gap between camera head and camera rod is normal.*

**Strong magnetic or electric fields**

**👉 NOTE!**

*Do not use the camera near television towers, mobile radio equipment or other sources of magnetic or electric fields, as these may impair the quality of the displayed image.*

**Extraneous influences**



**NOTE!**

*Extraneous influences such as static discharges can cause the device to malfunction. If a malfunction occurs, switch the monitor off and on again.*

### 3 Camera Models

Different camera models Wöhler VIS can be acquired. The difference between the models described in this version are as follows:

	VIS 350	VIS 300	VIS 250	VIS 200
Camera head	Ø 1 ½ " pan & tilt	Ø 1 ½ " pan & tilt	Ø 1 "	Ø 1 ½ "
integrated transmitter	✓ <sup>1</sup>	✓ <sup>2</sup>	✓ <sup>1</sup>	✓ <sup>2</sup>
Position indicator	✓		✓	
Electronic meter counter	✓	✓	✓	✓
Record video	✓		✓	
Menu	✓		✓	
Home function	✓			
Control panel	7 keys with shift	5 keys	7 keys	1 key
Application	<ul style="list-style-type: none"> <li>• Flue gas lines Ø 2,4" and larger with 87° bends (and smaller)</li> <li>• Waste water lines of Ø 2,8" and larger</li> <li>• Chimneys</li> <li>• Ventilation lines of Ø 2,4" and larger</li> <li>• Analyse damage in Waste water pipes of Ø 2,8 " and larger</li> </ul>		<ul style="list-style-type: none"> <li>• Flue gas lines Ø 2 ½ " and larger</li> <li>• Ventilation lines of Ø 2 ½ " and larger</li> <li>• Analyse damage in Waste water pipes of Ø 2 ½ " up to Ø 4.9"</li> </ul>	

<sup>1</sup> The transmitter can be switched on and off in the menu, see chapter 10.2

<sup>2</sup> When the camera is switched on, the transmitter will be permanently active.

## 4 Technical data

### 4.1 Monitor



Fig. 1: Monitor

Description	Details
TFT display	7"/ 16:9 and 4:3 format (Default 16:9)
Weight	14 oz
Dimensions housing	6,9 x 4,5 x 1,3 "
Video output	FBAS signal
Power supply	via camera system
Voltage	12 V
Operating temperature	32 ... 104 °F -
Storage temperature	- 4 ... 122 °F
Connection cable to the camera system	79"

### 4.2 Miniature Camera Head (Wöhler VIS 200/250)



Fig. 2: Miniature Camera Head

Description	Details
Type:	1/4" COLOR CMOS
Light sensitivity	12V, Lux sec
Lens:	f = 2,3, F = 2,5
Viewing angle:	100°
Light source:	10 white LEDs
Dimensions	Ø 1" x 1 1/2 "
Frequency of the transmitter integrated in the camera head	8.9 kHz
Water protection	Waterproof according to IP 68 (30 min, up to 30 m)

### 4.3 Miniature Camera Head (Wöhler VIS 300/350)

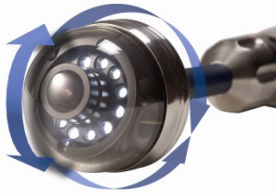
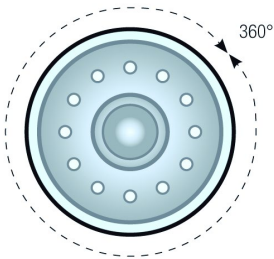


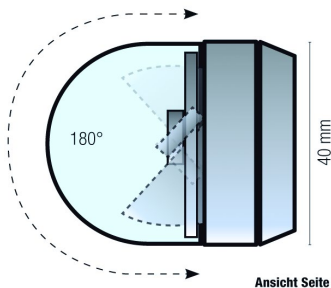
Fig. 3: Camera Head pan & tilt

Description	Details
Type:	1/4" COLOR CMOS
Light sensitivity	12 V, Lux sec
Lens:	f = 2,6, F = 2,4
Viewing angle:	70°
Light source:	10 white LEDs
Dimensions	Ø 1 ½ " x 2.4 mm
Frequency of the transmitter integrated in the camera head	8.9 kHz
Water protection	Waterproof according to IP 67 (30 min, up to 1 m)



Ansicht Front

Fig. 4: Pan the camera head 360°



Ansicht Seite

Fig. 5: Tilt the camera head 180°

**4.4 Push rod**

Description	Details
Length:	787" optional 1181"
Diameter	0.3 mm (VIS 3xx) 0.2 mm (VIS 2xx)
Minimal bending radius	VIS 3xx: 300 mm VIS 2xx : 240 mm

**4.5 Electronic distance counter**

Description	Details
Resolution:	1.5"
Maximum Deviation	10 % of reading

#### 4.6 Memory (Wöhler VIS 250 / 350)

Description	Details
<b>Memory card</b>	If you are using a memory card other than the one included in the scope of supply, you must format it first before you can use it on a PC.
Max.	32 GB
Technology:	SD or SDHC
Velocity class:	2 - 10
Formatting:	For cards < 4 GB: FAT or FAT32, others: FAT 32
<b>Capacity</b>	ca. 1h / GB
<b>Resolution of the video</b>	640 x 480 (VGA)/ max. 30 fps
<b>Video format</b>	MP4
Max. Video recording duration (Video will end automatically)	29 minutes and 59 seconds (29:59 min.)

## 6 Design and function

### 6.1 Video inspection system

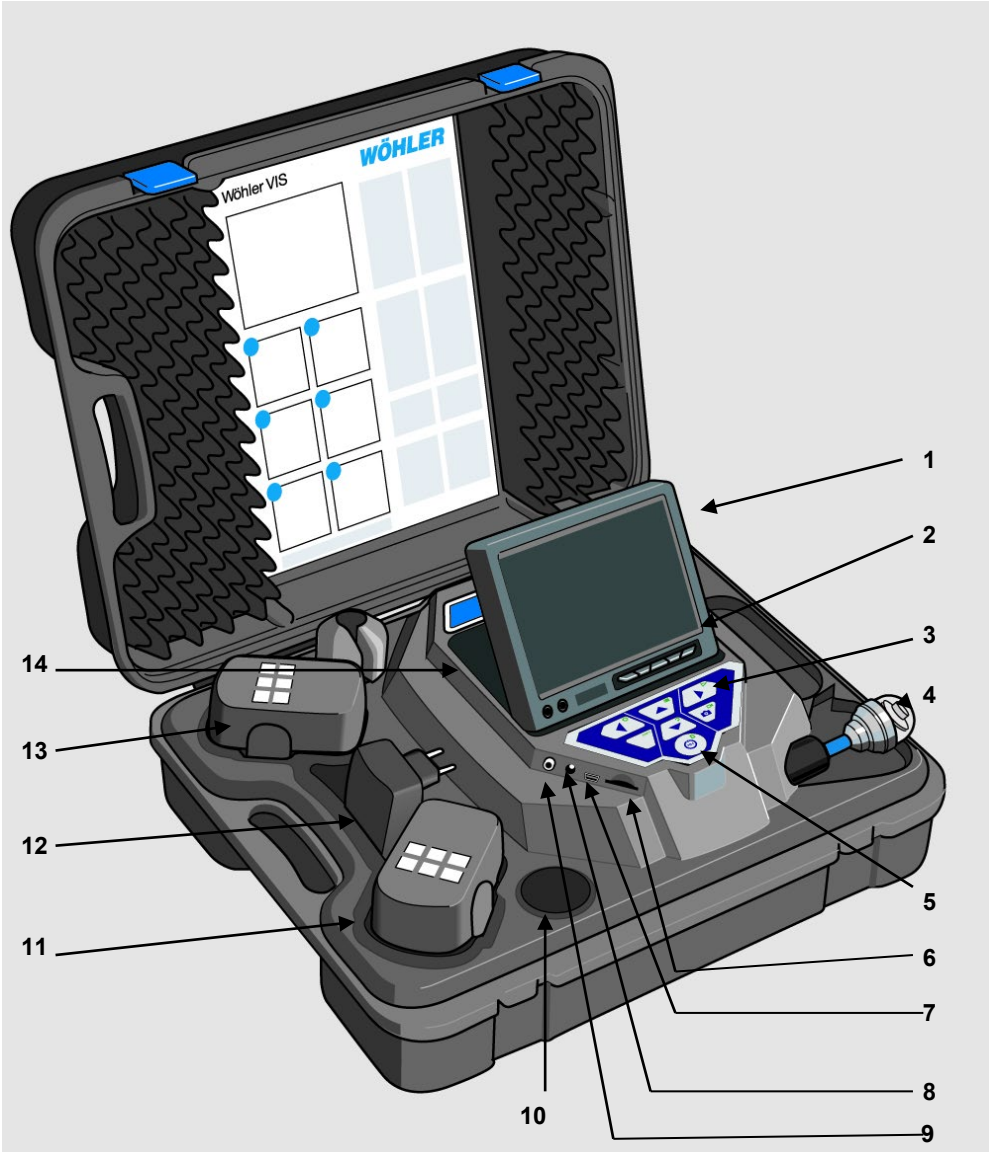


Fig. 6: Case (Wöhler VIS 350)



## Legend

- 1** Monitor
- 2** Monitor controls
  - Brightness / contrast
  - Color
- 3** Camera control
  - with record and play - function (Wöhler VIS 250 / VIS 350)
  - home function aligns the camera head to a straight position and menu for the monitor settings (Wöhler VIS 350)
- 4** camera head, waterproof:
  - Wöhler VIS 300 / VIS 350: pan and tilt color camera head 40 mm Ø
  - Wöhler VIS 200 / 250 Miniature color camera head Ø 26 mm
- 5** Main power switch with the following functions:
  - ON /OFF (system)
  - Reset distance measurement
  - Escape
  - Delete (when SHIFT mode is activate)
- 6** Cardslot for memory card (Wöhler VIS 250 / 350)
- 7** Mini-USB-port (Wöhler VIS 250 / 350)
- 8** Power supply socket (18V/1,6A)
- 9** Video out
- 10** Accessory compartment 1
- 11** Rechargeable battery, extra (only Wöhler VIS 350)
- 12** Power supply
- 13** Rechargeable battery, in use
- 14** Accessory compartment 2

## 6.2 Control panel

### VIS 200

Control Panel Wöhler VIS 200 with ON/OFF-key



Fig. 7: Control Panel  
Wöhler VIS 200

### VIS 300

Control Panel Wöhler VIS 300 with ON/OFF-key  
and control keys for the pan and tilt camera head



Fig. 8: Control Panel  
Wöhler VIS 300

### Wöhler VIS 250 / 350

Control Panel  
Wöhler VIS 250 / 350

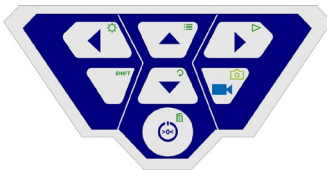


Fig. 9: Control Panel  
Wöhler VIS 250 / 350

The keys on the control panel have the following functions:



### Wöhler VIS 200/250/300/350

ON/OFF key turns the whole camera system on/off (monitor and camera head).

#### Functions The ON/OFF key



#### NOTE!

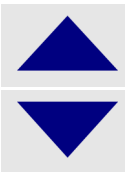
The ON/OFF key is framed by a green light when the system is switched on and the battery is charged.

The lower half of the light framing the ON/OFF key flashes red during the recharging process.

Press	Function
When the system is switched off: Briefly	Switch system on
When the system is switched on: Hold 2 seconds	Switch system off
When the system is switched on: Briefly	Reset distance counter
When the system is switched on: (Wöhler VIS 250 / 350)	Escape Exit menu

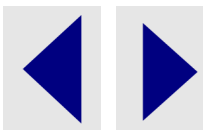
### Camera head operating keys (Wöhler VIS 300/350)

Tilt the camera head 180°



### Camera head operating keys (Wöhler VIS 300/350)

Rotate the camera head 360°



**Wöhler VIS 250 / 350**



**VIDEO key**

Start/stop recording video



**SHIFT key**

Activates the key functions depicted by green icons on the top right corners of the keys.



**NOTE!**

When **SHIFT MODE** is activate, the **SHIFT** key lights up and an **S** is displayed in the bottom middle of the screen.



**ILLUMINATION key**

Dimming function to set the brightness of the camera head lighting.



**NOTE!**

There are three levels of brightness available to increase or dim the intensity of the camera head lighting. The brightness is increased each time the user presses the **ILLUMINATION** key three times in sequence. The fourth time the user presses the key, the lighting returns to the lowest level of brightness.



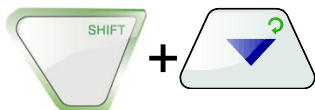
**MENU key:**

Make settings



**PLAY key**

Playback recorded videos



**HOME key (only Wöhler VIS 350, Wöhler VIS 250: without function):**

Aligns the camera head to a straight position – displays view parallel to the ground above



### IMAGE key

Capture image / snapshot



**NOTE!**

*Images are saved in .jpg format. It is possible to display the images on a PC from the SD card.*



### DELETE key

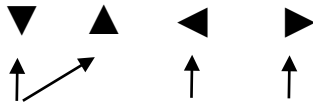
Delete an image or video selected in PLAY mode.

## 7 Monitor Settings

It is possible to make setting via the monitor.

### 7.1 Monitor Menu

MENU



Select pa-  
rameters

reduce  
value

increase  
value

Press the menu key, to enter the monitor menu.

In the menu bar, 4 icons show the different sub-menus: Picture, Option, System, Preset.

(5 icons are displayed, but only 4 can be called up)

- Press the Menu button to switch between the submenus: Picture > Option > System > Pre-set > Turn off menu
- Press the “^” or “v” keys to switch between individual parameters in the selected sub-menu.

### 7.2 Submenu "Picture": setting of the picture parameters in the monitor menu

In the picture menu, the brightness, contrast and color saturation can be adjusted on a scale from 0 to 100.



#### **NOTE!**

*The default settings are:*

*Bright: 30*

*Contrast: 30*

*Color: 50*

A bar below the parameters shows the adjustment level.



#### **NOTE!**

*When the camera head Ø26 mm or Ø 40 mm is connected, the video quality can also be adjusted in the camera menu, see chapter 8.*

### 7.3 Submenu "Option"

In the Option submenu, you can rotate the image view by 90° in four steps at a time.

### 7.4 Submenu "System": Language selection

The following languages are available for the monitor menu: English, German, French, Spanish, Portuguese, Italian, Dutch and Chinese.

- Select the "System" icon with the Menu key.
- Use the + key to select the language.

### 7.5 Submenu "Preset"

In the "Preset" submenu, it is possible to activate an automatic switch-off function for the monitor:

- Use the Menu key to select the Preset icon.
- Use the + or - key to select the time after which the monitor should automatically switch off if no key has been pressed: (0 to 240 minutes, in steps of ten).



#### **NOTE!**

*The default setting is OFF, so the monitor menu does not turn off automatically.*

## 8 Making settings via the camera menu

### 8.1 Settings Wöhler VIS 250/350

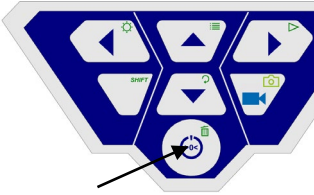


Fig. 14: ON/OFF key

- Switch on the camera system: briefly press the ON/OFF key at the bottom of the control panel.
- When the device is switched on, the light framing the ON/OFF key lights up green. The video image is displayed on the monitor after about 15 seconds.

- Press the SHIFT key.

The green light framing the SHIFT key lights up and an **S** is displayed in the middle at the bottom of the monitor. This indicates that SHIFT mode is active and the second functions marked in green on the keys are enabled.

- Press the Menu key 

The menu opposite is displayed on the screen with 5 sub-menus.

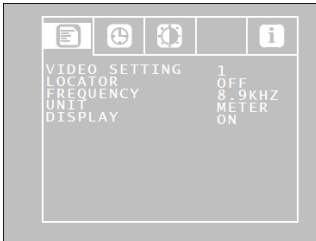





Fig. 15: SETUP menu  
Wöhler VIS 250 / 350

Icon	Menu
	SETUP menu
	CALENDAR menu
	INFO menu

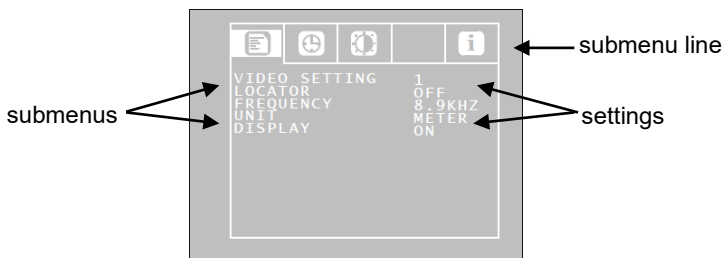


Fig. 16: SETUP menu

### Navigating to the submenu

- Using the up/down arrows, navigate to the submenu line. Using the left/right arrow keys navigate to the submenu.

### Navigating to the parameters

- Using the up/down arrows, navigate to the corresponding parameter. Select the desired setting using the left/right arrow keys.
- Press the ON/OFF key to confirm your selection and exit the menu.
- If there is no disc icon to save the settings, your settings will be saved automatically when you exit the menu.

The user can select the following parameter settings:

## 8.1.1 SETUP-Menü



### LOCATOR OFF/ON

This command allows the user to switch the transmitter integrated in the camera head on and off. The Wöhler L 200 Locator is able to locate the camera head with the aid of signals transmitted by the transmitter.

(only Ø 40 mm and Ø 26 mm camera heads are equipped with an integrated transmitter).

ON: Transmitter is switched on

OFF: Transmitter is switched off



#### NOTE!

*The camera consumes less power when the transmitter is switched off. However, it is not possible to locate the camera head when the transmitter is switched off.*



## FREQUENCY

Here you can select the transmission frequency of the camera head.

The frequency can be changed between 8.9 kHz, 9.2 kHz and 512 Hz.



### NOTE!

*In the USA only 8.9 kHz is allowed. The camera head is therefore reset to 8.9 kHz each time the camera system is restarted.*

## UNIT METER/FEET

Select Meter or Feet.

## DISPLAY ON/OFF

This command allows the user to switch the on-screen display On or Off. Select "ON" if you wish to display the battery status indicator and the date on-screen.

### 8.1.2 CALENDAR menu

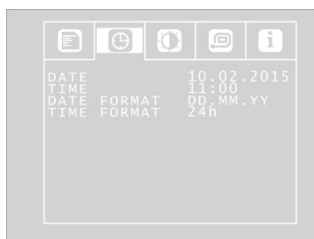


Fig. 19: Settings in the SETUP menu

Use the arrow keys to navigate to the CALENDAR menu. The following settings are available here:

## DATE

Set the date.



### NOTE

*The date will be recorded together with the video.*

## TIME

Set the time. The time will be recorded together with the video.

## DATE FORMAT

Set the date format to either Day.Month.Year or Month/Day/Year

## TIME FORMAT 12h/24h

Set the time format to either 12 hour format or 24 hour format.

Exit menu

To exit the menu, press the ON/OFF key.

### 8.1.3 INFO menu

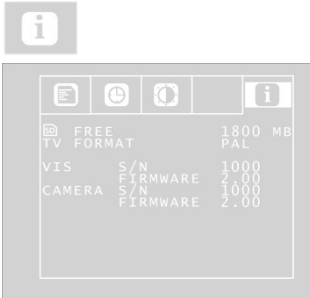


Fig. 21: INFO menu

The INFO menu shows important information about your camera system. It is not possible to make any settings in this menu.

FREE: Information about the free storage space on the memory card.

TV FORMAT: TV format of the camera head (PAL or NTSC)

VIS S/N: Serial number of the camera system

VIS FIRMWARE: Firmware version of the camera system

Camera S/N: Serial number of the camera head

CAMERA FIRMWARE: Firmware version of the camera head

## 8.2 Making settings: Wöhler VIS 300

Opening the camera menu

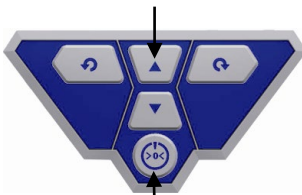


Fig. 22: When the camera is switched off, press the two keys at the same time

- Switch off the camera.
- Keep the up arrow pressed and press the on/off key at the same time.

The camera will switch on and two submenus will appear on screen.

- When the camera is switched on, keep the up arrow pressed for a second, until the camera menu appears.

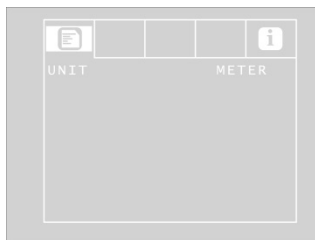




Fig 23: Camera menu Wöhler VIS 300

The menu will appear on screen with 2 submenus:

Icon	Menu
	SETUP-menu to select the unit
	INFO-menu

Navigate in the menu as described in section 8

### UNIT METER/FEET

Select the distance unit which will be indicated in the display. This distance shows how many meters/feet of the rod are already pulled out of the case.

## 8.3 Selecting the unit: Wöhler VIS 200

The Wöhler VIS 200 does not have any menu. Nevertheless you can select the unit METER or FEET. The distance indicated at the lower left of the screen shows how many meters/feet of the rod are already pulled out of the case.

- When the camera is switched on, press 3 x the ON/OFF key shortly, to change the unit.

## 9 Getting started

### 9.1 Rechargeable battery status and recharging



#### **WARNING!**

#### **Risk of injury when handling the rechargeable batteries improperly!**

Never open the rechargeable battery housing.

Do not throw rechargeable batteries into a fire or expose to high temperatures. There is a risk of explosion!

If handled improperly, a liquid may emerge from rechargeable batteries that can cause skin irritation. Avoid contact with the liquid. Rinse skin with large amounts of water if it comes into contact with the liquid. If the liquid comes into contact with eyes, rinse with water immediately for 10 minutes and consult a doctor immediately!



#### **WARNING!**

#### **Danger of death by electrocution!**

Never touch an electrical outlet with wet hands!

Do not expose the power pack to moisture!

Never pull the cable to remove the power pack from the electrical outlet - it could rip out the cable!

Operate the power pack only when the mains power supply is the same as the voltage stated on the rating plate!



#### **CAUTION!**

Switch off the camera system before charging the battery.



#### **CAUTION!**

If the camera is not used regularly, we recommend to discharge the battery by powering on the camera. After that, charge the battery completely. Repeat this procedure after approx. 6 weeks.

## Rechargeable battery status indicator

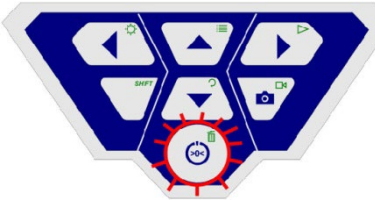


Fig. 23 Control panel of Wöhler VIS 250 / 350 - ON/OFF key framed by flashing light

When the camera is switched on, the battery status indicator displays the charge status of the rechargeable battery in the top right corner of the display. The indicator flashes when the charge level of the batteries is low. If the charge level continues to fall, the light framing the ON/OFF key flashes red and the camera switches off automatically.

It is only possible to switch on the camera again after the battery has been replaced with a charged battery or a power cable is connected to recharge the battery in use.

## Charging rechargeable batteries

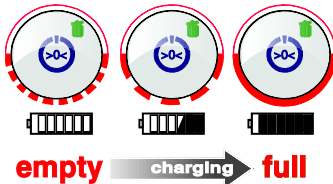


Fig. 24: Schematic overview of battery recharging

To recharge the battery, proceed as follows:

- Connect the power pack to the charger connection of the device and the main power supply.

The lower half of the light framing the ON/OFF key flashes red during the recharging process; when the battery is fully recharged it lights up red continuously as long as the power pack remains connected.



### NOTE!

The operating time of the rechargeable battery is approx. 120 minutes.

## 9.2 Working position



Fig. 25: possible working position



### WARNING!

**Only place the camera on firm level ground and ensure a secure position of camera and user, especially when working in high altitude, e.g. when working on the roof.** Because of its weight the case can cause considerable harm to persons and objects when falling down.

- Place the case so that the arrows on the blue clips show upwards.
- Pull the clips and open the case
- Place the monitor in the desired working position.



### NOTE!

*It is possible to pull the monitor out off the support and place it outside the case if your working position requires this. The connection cable to the case is 2 m long.*

## 10 Working with the camera

### 10.1 Switching on the system and monitor

#### Wöhler VIS 250 / 350

- Insert a memory card (max. 32 GB).



### NOTE!

*If you are using a memory card other than the one included in the scope of supply, you must format it first (FAT32) before you can use it on a PC.*

To format the card, proceed as follows:

- Insert the card into the card slot of your PC.
- In the Explorer, right-click the removable media memory card, then select "Format".
- Select FAT32 (default) and 32 kilobytes.

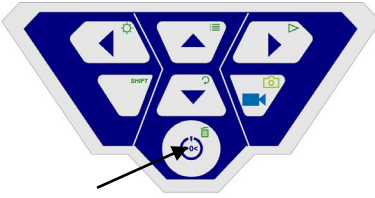



Fig. 10: ON/OFF key

- To switch on the device, briefly press the ON/OFF key at the bottom of the control panel.
- When the device is switched on, the light framing the ON/OFF key lights up green. The video image is displayed on the monitor after about 1 video pconds.

## 10.2 Memory (Wöhler VIS 250 / 350)

- After switching on the device press the SHIFT key.

The green light framing the SHIFT key lights up and an **S** is displayed in the middle at the bottom of the monitor. This indicates that SHIFT mode is active and the second functions marked in green on the keys are enabled.

- Press the Menu key 

The menu opposite is displayed on the screen.

Below the menu, the serial number of the camera (S/N) the serial number of the camera head (CAM) and the Firmware version appear on screen.

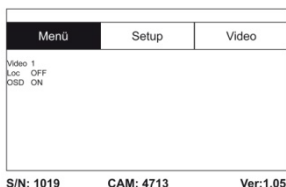


Fig. 27: Menu



### NOTE!

If you are using a camera head other than the one included in the scope of supply, the video menu may not be activate.

- Using the up/down arrows, navigate to the corresponding parameter. Select the desired setting using the left/right arrow keys.
- Press the ON/OFF key to confirm your selection and exit the menu.

The user can select the following parameter settings:

The user is able to switch between 3 pre-defined video settings. The settings for Video 1 and Video 2 cannot be altered.

Video	Recommended
Video 1	Recommended for pipes, good long field of vision
Video 2	Recommended for chimneys; dark areas are made to appear brighter
Video 3	User-definable settings

### Video



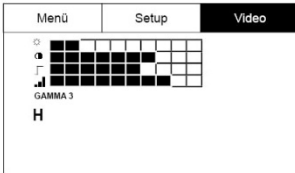


Fig. 28: User-definable Video 3 settings

To define "Video 3" settings, proceed as follows:

- In the menu view, use the up arrow key to navigate to the MENU view and then use the right arrow key to select the Video tab.
- Adjust the following settings as required:
  - ☀ Brightness
  - 🌑 Contrast
  - 📏 Contour sharpness
  - 📊 Color saturation
  - Gamma: Gamma curve setting (0-3)



#### NOTE!

Adjustments to the gamma curve affects brightness curve settings.

- To save your settings, use the down arrow key to select the disc symbol below the parameter. Press the right or left arrow key.
- This saves the settings for Video 3. The disc symbol flashes during the write operation.
- Return to the menu view using the arrow keys.



Fig. 29: Menu  
Loc OFF/ON

This command allows the user to switch the transmitter integrated in the camera head on and off. The Wöhler L 200 Locator is able to locate the camera head with the aid of signals transmitted by the transmitter.

ON: Transmitter is switched on

OFF: Transmitter is switched off



#### NOTE!

After the Wöhler VIS 250/350 has been switched on, the transmitter will always be deactivated, because the camera consumes less power when the transmitter is switched off.

*Therefore the transmitter must always be switched on before locating the camera with the Wöhler L 200 Locator.*

OSD ON/OFF

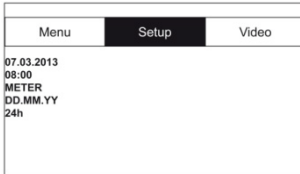


Fig. 30: Setup menu

This command allows the user to switch the on-screen display On or Off. Select "ON" if you wish to display the battery status indicator and the date on-screen.

Use the arrow keys to navigate to the Setup menu. The following user-definable settings are available here:

Date

Set the date. The date the recording is made is displayed

Time

Set the time. The time the recording is made is displayed

Meter/feet

Set the distance displayed on the screen to meters or feet.

Date format

Set the date format to either Day.Month.Year or Month/Day/Year

Time 12h/24h

Set the time format to either 12 hour format or 24 hour format.

Exit menu

To exit the menu, press the ON/OFF key.

## 10.3 Inspection

- Pull the rod smoothly out of the case and push the camera head to the area to be inspected.

### ! CAUTION!

*Do not exceed rod end limit!  
Do not bend or drag across sharp edges!*

### ! CAUTION!

*Dry and clean the rod with a cloth before pulling it back, so that no dirt and soot can enter!*

## 10.4 Information displayed on the monitor

### 10.4.1 Displaying the position of the camera head (Wöhler VIS 250/350)

#### Pointer symbol



Fig. 31 Display with pointer symbol and number of degrees

A **pointer symbol** displayed in the top left corner of the screen always indicates the direction of gravity, meaning, towards the bottom. This ensures the user is able to recognize where top and bottom are in the pipe.

A circle is displayed around the symbol if the camera head faces vertically upwards.

A cross is displayed in the middle of the symbol if the camera head faces vertically downwards.

#### Number of degrees

The number of degrees displayed underneath indicates the downward gradient of the pipe.

Example graphic: - 13° corresponds to a downward grade of 13°.

### 👉 NOTE!

*Example:*

*Camera head facing vertically upwards: + 90°*

*Camera head facing vertically downwards: -90°*

*Camera head is aligned parallel to the ground above: 0°*

#### Distance counter

The distance indicated at the lower left shows how many feet of the rod are already pulled out of the case.

You can select the unit meter or feet in the menu,

see section 10.2.



**NOTE!**

Briefly press the ON/OFF key to reset the distance counter to zero. This may be reasonable at the beginning of the pipe.

**Time and date**

The time and date are displayed in the bottom right corner. The recorded time is displayed when the video is played back.

**10.5 Home Function (only Wöhler VIS 350)**

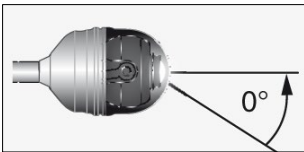


Fig. 32: Home function

The home function ensures the camera head is automatically aligned to a straight position, ensuring the camera "looks straight ahead".

Moreover, when the user presses the HOME key, the camera head aligns itself so that the display is parallel with the ground above (this function is deactivated if the camera head faces 90° upwards or downwards. Under these circumstances, the optics can only be guided forwards).



**NOTE!**

To determine the grade described under paragraph 10.4.1, the camera head must be aligned straight.



- To activate the home function, press the SHIFT key and then the HOME key.

## 10.6 Video Record (Wöhler VIS 250 / 350)

Record video



- To begin recording a video, press the Record video key.

The RECORD VIDEO key is framed by a red flashing light when recording is in process, and a red dot is displayed on the screen.

- To stop recording, press the Record video key again. The video is stored in MP4 format on the memory card.

### **!** CAUTION!

*Ensure the power supply is not interrupted when recording a video.*

### NOTE!

*The camera will automatically stop recording a video after 30 minutes and then start a new record again.*


## 10.7 Video playback (Wöhler VIS 250 / 350)

Video playback



- To playback a recorded video, press the SHIFT key and then the PLAY key. The first image of the last video recorded is displayed on the screen.

Select the desired video using the right/left arrow keys.

- To begin playing back the video, press the Play key .

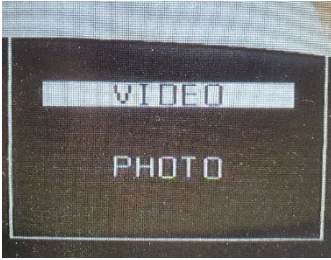




Fig. 33: Selection when calling stored media

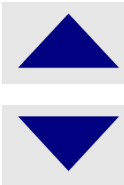
The selection VIDEO/PHOTO will appear in the display.

- Use the up/down arrow to select VIDEO and confirm with the Play key.

Select the desired video using the right/left arrow keys.

- To begin playing back the video, press the Play key .
- To interrupt the video playback, press again SHIFT + .
- To stop the video playback press SHIFT + Left arrow key
- Press the ON/OFF key to return to the normal mode.
- In play mode press the up arrow to fast forward the video (double speed). 2x will appear on screen.
- Press the up arrow again to forward the video faster. 4x will appear on screen.
- Press the down arrow to return to double and then to normal speed.

Fast- forward and rewind



## 11 Images (Wöhler VIS 250 / 350)



- To capture an image, press the SHIFT key and then the PHOTO key.

The image is saved as a .jpg file on the memory card.

## 12 Delete a Video (Wöhler VIS 250 / 350)



- To select the file to be deleted, press the SHIFT key and then the PLAY key.

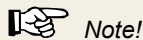
The selection VIDEO/PHOTO will appear in the display.

- Use the up/down arrow to select VIDEO and confirm with the Play key.




Fig. 34: Selection when calling stored media

The first image of the last video recorded or the last image recorded is displayed on the monitor.



**Note!**

*It is possible to distinguish a photo from the initial image of a video by the recording time which is displayed in the initial image of a video.*

- Select the video or image to be deleted using the right/left arrow keys.
- To delete the video, press the SHIFT key and then the DELETE key .



The prompt "DELETING FILE" is displayed on the screen for approximately 2 seconds. Once the file has been deleted, the image currently being transmitted from the camera head is displayed on the screen.

## 13 Transferring images and videos to a PC (Wöhler VIS 250/350)

Two options are available to transfer image files (.jpg) and video files (MP4):

- Read in the files on a PC from the SD memory card.
- Transfer the files to the PC using the USB cable.



**NOTE!**

*Image files can only be viewed and deleted on a PC.*



## 14 Video Playback at PC (Wöhler VIS 250/350)

### 14.1 Installing the VLC viewer

- Put the CD included in the camera system into the CD drive of the PC. (the VLC viewer is also available for download free of charge via the VLC web page).
- Click Index.html. The menu opens.
- Click the "Install" button.
- Videos recorded in MP4 format can be viewed as soon as the viewer has been successfully installed.
- To generate a snapshot from a video, click the menu item Snapshot in the Video menu when the video is being played back.

### 14.2 Generating snapshots

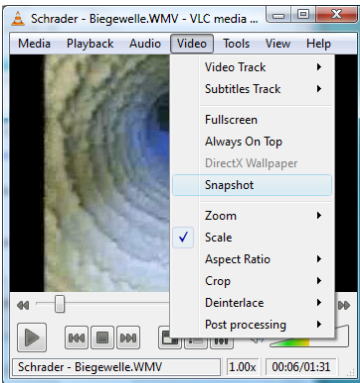
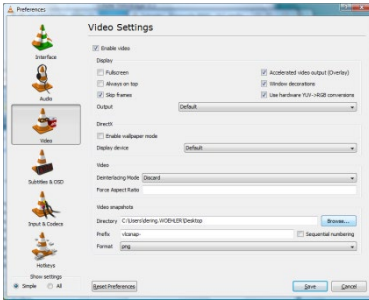


Fig. 33: Generating snapshots

## 14.3 Output directory for snapshots



- After launching the VLC Media Player, click "Tools" and then "Preferences".
- Select the "Video" symbol on the left.
- In the "Take video snapshots" area, click the "Browse ..." button and choose the folder in which you wish to store the snapshots.
- You can also select the output format of the generated files (.png or .jpg) as well as your own prefix to be appended to the beginning of the file name.
- To save your "preferences", click save.

As the VLC Media Player is a free ("open source") software program, we are unable to offer any technical support. For further information about the program as well as the current version, visit the developers' website at [www.videolan.org](http://www.videolan.org)



### NOTE!

*You can also use "Daum PotPlayer" to view videos as an alternative to the VLC Media Player. This program is also available free of charge over the Internet.*

## 15 Guide accessories

This section contains some recommendations based on our experience about the selection of guide accessories for the inspection in tubes and ducts.

As all pipes and chimney systems are different, the user has to decide about the guide accessory in every single case. For the selection of the correct tool it is important to consider that the guide accessory has to facilitate the introduction and the extraction of the camera head, as well as an adequate guidance. The danger of jamming or getting stuck in the tube has to be avoided.




### NOTE!

*The information given in this section only refers to the accessories.*

Ø 1 ½ " – 2 "	Use the service camera without accessories.
Ø 2 " – 2,8 "	You can use the service camera without accessories. The lens can be protected by the guidance sleeve. If there is water and mud in the horizontal part, we recommend to use the roller guide.
Ø 2,8 " – 3,9 "	The inspection is possible with the roller guide and without it. Use the guidance weight for the vertical inspection or for the inspection of downpipes.
Ø 3,9 " – 6,1 "	A centering brush can be used with the roller guide or without it and with the lens protection.

## 16 Faults

Fault description	Possible cause	To rectify
Cannot start monitor. When the ON/OFF key is pressed, the light framing the key briefly lights up red.	Rechargeable battery has no charge left.	Recharge battery or connect monitor to electrical power supply.
Battery status indicator on the monitor indicates a low battery charge.	Rechargeable battery has no charge left.	Replace (only Wöhler VIS 350) or recharge batteries.
The monitor is off, but the LEDs of the camera head are shining.	The monitor is not connected correctly.	Plug in the monitor plug.
Monitor displays black and white	Minimal color intensity is set.	Adjust the color intensity of the monitor with key 4  .
Wöhler VIS 300/350: bad image	Plastic dome scratched.	Replace the plastic dome; glass dome optional.
Camera head or monitor freezes	Battery / rechargeable battery flat.	Replace (only Wöhler VIS 350) or recharge batteries.
	Device is faulty.	Send camera system in for repair.
Blue screen, NO SIGNAL displayed on the monitor	Rod is broken.	Send camera system in for repair.
	Cable/plug connection at monitor not properly connected.	Reconnect the plug connection. Broken cables in plug connection. Send camera system in for repair.

## 17 Maintenance

### 17.1 Regular maintenance

Proper operation of the camera system requires regular maintenance. The following maintenance works can be done by the user himself.

### 17.2 Changing the dome of the Camera Head Wöhler VIS 300/350

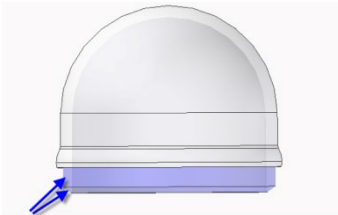


Fig. 34: Fitting the camera dome



#### NOTE!

*The Wöhler Camera Head VIS 300/350 is supplied ex-works protected by a plastic dome, which can be replaced if necessary. If it becomes scratched, it is optional to fit this camera head with a glass dome for use in dry working environments.*

Apply silicone grease before fitting the new dome. When fitting the replacement dome, make sure you cover all of the thread to ensure it is properly tightened. Otherwise, it cannot be guaranteed that the camera head is properly sealed, and malfunctions can occur as a result of water and dirt penetration.

### 17.3 Camera head

- Only use soft, damp cloth to clean the lens. Never use any cleanser.

### 17.4 Push rod

- Regularly pull the rod out of the case and clean it with a soft, damp cloth.

### 17.5 Monitor

- Clean the monitor using a soft cloth.

## 18 Accessories

Wöhler VIS Guidance Set 70 for miniature camera head Ø 26 mm	Order No. 3883 J
Wöhler VIS Centering Brush Extension	Order No. 3853 J
Camera Roller Guide	Order No. 3681 J
Wöhler Protection Sleeve for camera head Ø 40 mm	Order No. 2641 J
Wöhler Guidance Weight 740 g, stainless steel	Order No. 3857 J
Wöhler Guidance Ball	Order No. 3634 J
Wöhle Glass Dome for camera head Ø 40 mm	Order No. 3674 J
Wöhler Replacement Plastic Domes (10 pcs.) for camera head Ø 40 mm	Order No. 3675 J
Anti Slide mat	Order No. 56037 L
Guidance Sleeve with protection cage for Wöhler camera head Ø 26 mm	Order No. 3847 J
Wöhler additional glare protection for monitor	Order No. 6814 J
Wöhler L 200 Locator (Receiver)	Order No. 7430 J
Car charger Wöhler VIS 2xx/3xx	Order No. 3169 J

## 19 Warranty Wohler VIS Service Camera

### WohlerUSA Inc. Warranty – Please read fully!

Wohler VIS Service Camera: WohlerUSA Inc. warrants to the original end user (Customer) that this product will be free from defects in workmanship and materials, under normal use, for one year from the date of original purchase from WohlerUSA Inc. or its authorized reseller. WohlerUSA Inc.'s sole obligation under this express warranty shall be, at WohlerUSA Inc.'s option and expense, to replace the product or part with a comparable product or part or to repair the product or part. Replacement products or parts may be new or reconditioned. WohlerUSA Inc. warrants any repaired or replaced parts for a period of ninety (90) days from shipment or through the end of the original warranty obligation, whichever is longer. All parts or products that are replaced become the property of WohlerUSA Inc.

The serial number of the monitor and the camera head are printed and are needed for any warranty claim. Please retain your invoice as proof of your warranty.

**Expressly excluded from this VIS Hardware warranty are the Glass dome that covers the lens mechanism and the camera cable.**

#### Obtaining Warranty Service:

The Customer must contact WohlerUSA Inc. during the normal business hours of 9:00 and 4:00 EST Monday through Friday, excluding statutory and other noted holiday periods, within the applicable warranty period. Dated proof of purchase, the Invoice, and the applicable serial numbers of the warranted products is required. WohlerUSA Inc. is not responsible for Customer products returned without prior return authorization. WohlerUSA Inc. may, at its sole option, provide advance shipment of replacement parts prior to receiving the original product or part (advance exchange). If advance exchange is not available, then the repaired product will be shipped as soon as possible. Repaired or replaced product or parts will be shipped at WohlerUSA Inc.'s expense. Products or parts returned by the Customer to WohlerUSA Inc are done at their risk and must be sent prepaid and packaged appropriately for safe shipment. It is recommended that they be insured or sent by a method that provides for the tracking of the package. When advance exchange is provided and the Customer fails to return the original product or part to WohlerUSA Inc. within fifteen (15) days from the date the warranty service authorization was issued, WohlerUSA Inc. will charge the Customer the then current published catalog price of such product or part. To obtain warranty service please call WohlerUSA Inc. at 978-750-9876 during the business hours mentioned above. You may also go to the Wohler USA website [www.wohlerusa.com](http://www.wohlerusa.com) and submit an RMA request.

**Warranties Exclusive:**

If this product does not operate as warranted above, the Customer's sole remedy for breach of that warranty shall be replacement or repair of the product or part. To the full extent allowed by law, the foregoing warranties and remedies are exclusive and are in lieu of all other warranties, terms, or conditions, express or implied, either in fact or by operation of law, statutory or otherwise, including warranties, terms, or conditions of merchantability, fitness for a particular purpose, satisfactory quality, correspondence with description, and non-infringement, all of which are expressly disclaimed. WohlerUSA Inc. neither assumes nor authorizes any other person to assume for it any other liability in connection with the sale, maintenance or use of its products. WohlerUSA Inc shall not be liable under this warranty if its testing and examination of returned product shows that the alleged defect or malfunction does not exist or was caused by the Customer's or any third person's misuse, neglect, improper installation or testing, unauthorized attempts to open, repair or modify the product or any other cause beyond the range of intended use, or by accident, fire, or any other hazards or Acts of God. This warranty does not cover physical damage to the surface of the product including cracks or scratches on the LCD screen or outside casing or the leather protective case or to any cables or video rods. This warranty does not apply when the malfunction results from the use of this product outside of specified operating conditions or with accessories, other products, or peripheral equipment and WohlerUSA Inc. determines that there was no fault or failure of the product itself.



**Limitation of Liability:** To the full extent allowed by law, WohlerUSA Inc. also excludes for itself and its suppliers any liability, whether based on contract or Tort (Including Negligence), for incidental, consequential, indirect, special, or punitive damages of any kind for loss of business, profits, information or data or images, or other financial loss arising out of or in connection with the sale, installation, maintenance, use, performance, failure or interruption of this product, even if WohlerUSA Inc. has been advised of the possibility of such damages, and limits its responsibility to the replacement or repair of the product or part. This Limited Warranty is governed by the Laws of the State of Delaware.

**Wohler USA Inc.  
208 S Main Street  
Middleton, MA 01949  
978-750-9876**

Customer Name : \_\_\_\_\_.

Camera Case Serial # : \_\_\_\_\_.

Camera Head Serial # : \_\_\_\_\_.

Purchase Date. \_\_\_\_\_.

Invoice Number: \_\_\_\_\_.

**Congratulations on your purchase of a Wohler VIS Service Camera. Please complete the information on this form and retain for Warranty purposes. A copy of this document and/or a copy of the original invoice must accompany any Warranty claim.**

**The serial number for the camera is located on the lower metal side of the camera. The serial number for the monitor is located on the right side of the monitor by the cable connector.**

## 20 Declaration of conformity

**WÖHLER Technik GmbH**

**Wöhler-Platz 1, D-33181 Bad Wünnenberg**

Declares that the following product:

**Name: Wöhler Service Camera**

**Model: Wöhler VIS 200 / VIS 250 / VIS 300 / VIS 350**

Complies with the safety requirements set out in the directives of the European parliament and council on the approximation of laws of the Member States relating to electromagnetic compatibility (2014/30 EU) and low voltage (2014/35/EU).

The following standards were used to access the products in terms of electromagnetic compatibility:

EN 61000-6-3:2007 + A1:2011

EN 61326-1:2013

EN 61000-3-2: 2014

EN 61000-3-3:2013

Bad Wünnenberg, 12.08.2024

A handwritten signature in blue ink, appearing to read "Dr. Michael Poeplau".

Dr. Michael Poeplau, Managing Director